

---

## Presseinformation / Press Release

---

Datum / Date	9.9.13	E-Mail	richard.elmer@ferag.ch
Nr. / No	FP1354	Anzahl Zeichen / Number of characters	1355
Rückfragen / Enquiries	Richard Elmer	Bilder / Photographs	1

---

Press preview for WAN-IFRA World Publishing Expo 2013, Berlin

WRH Marketing AG, Hinwil (Switzerland), Stand 1.2.220

## Added value thanks to professional services

ValuePlus gives Ferag customers investment security. The Domino and RetroFit products are the pillars of a service offering from WRH Marketing AG and its global network. In the foreground is the efficient utilization of Ferag technology over as long a period as possible.

Domino guarantees high availability for Ferag production installations throughout their service life. Service contracts, analyses, expert reviews and overhauls guarantee high availability and reduce maintenance costs.

As part of the RetroFit concept, the separate components of a Ferag system are brought fully up to date by the use of conversion kits. The service life of the installation is extended for years to come, and the availability of original spare parts is once again secured over the long term.

The services also include software maintenance contracts and support agreements for the control systems. Software maintenance contracts cover remote support, 24/7 telephone support and free software updates. In the case of the support agreements, 24/7 telephone support also applies. After authorization by the customer, Ferag technicians gain access up to the machine control level via a VPN connection.

The WRH Marketing Group supplements its portfolio of services with machines, systems and consumables supplied by well-known manufacturing companies from the print industry.

WRH Marketing AG  
Industriestrasse 1  
CH-8340 Hinwil  
Phone +41 44 938 70 00  
Fax +41 44 938 70 70  
info@wrh-marketing.com  
www.wrh-marketing.com



((Bildlegende))



((FP1354.jpg))

The Domino and RetroFit products are the pillars of a professional and comprehensive service offering from globally active WRH Marketing AG.

**Please send proof copies to:**

Ferag AG, Kommunikation, Zürichstrasse 74, CH-8340 Hinwil

WRH Marketing AG  
Industriestrasse 1  
CH-8340 Hinwil  
Phone +41 44 938 70 00  
Fax +41 44 938 70 70  
info@wrh-marketing.com  
www.wrh-marketing.com

